

SECURE COMPUTER

To ensure your desktop computer remains in good health it needs to be protected, maintained, and monitored. SC automates this, backed by the NISS Security Team.

Building on the security and performance of NISS's MAPP service, Secure Computer adds Web Security to protect your computer from threats, and monitor usage and bandwidth.

Included with SC:

- Web Security. Threat Protection, Content Filtering, Access Controls
- NISS Monitored Antivirusⁱ
- Managed Windows and Microsoft update
- 3rd Party Software updates, e.g. Java, Adobe Reader, Chrome
- Monthly Disk clean-up and defragmentation
- Physical disk health (SMART) status checked
- Live support and response during business hours
- Zero-touch remote support
- Advice on required rectification worksⁱⁱ
- Monthly health check report
- Access to online customer portal
- 24/7 Live Monitoring
 - Disk performance
 - CUP Load
 - Memory Usage
 - Running Services
 - Antivirus software status
- Live Self-healing



Monitoring

NISS monitors failures security and performance



Antivirus

Advanced threat protection for PCs and Macs



Patching

Windows, Mac, MS and 3rd party software



Performance

Performance tuning and system maintenance



Remote Support

Zero Touch remote Support
Our technicians connect without interaction



Reporting

Monthly emailed reports on status and performance



Web Protect

Advanced DNS protection from web bourn threats

Service Fees ⁱⁱⁱ

\$16.66 per device per month^{iv}

ⁱ NISS uses Webroot Antivirus

ⁱⁱ Rectification work that is required to be carried out as a result of infection is not included in this service agreement and will be charged for at NISS [standard hourly rates](#)

ⁱⁱⁱ Requires acceptance of Network Integration and Support Services standard terms and conditions.

^{iv} 12 month minimum contract billed annually or monthly on direct debit. Excludes GST.