



network integration and  
support services

## MONITORED ANTIVIRUS

Introducing NISS Monitored Antivirus for Desktop Computers.

Your desktop or laptop computer is not only protected by NISS Monitored Antivirus<sup>i</sup>, it is also monitored by the NISS security team to ensure your protection continues to run and update as intended. Any virus infections and outbreaks are reported to, and reviewed by our engineers, to ensure that you remain safe.

### Included with MA:

- Antivirus Software Licenses
- 24/7 Automated monitoring
- Live support and response during business hours
- Zero-touch remote support
- Advice on required rectification works<sup>ii</sup>
- Access to online customer portal

### Service Fees <sup>iii</sup>

\$75.00 per device per annum<sup>iv</sup>

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<sup>i</sup> NISS currently use Bitdefender Antivirus ([Editors' Choice](#) - PC Magazine, Oct 2017)

<sup>ii</sup> Rectification work that is required to be carried out as a result of infection is not included in this service agreement and will be charged for at NISS [standard hourly rates](#)

<sup>iii</sup> Requires acceptance of Network Integration and Support Services standard [terms and conditions](#).

<sup>iv</sup> 12 month minimum contract. Excludes GST.